

EXHIBIT 38



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2020 Ram 2500 CP 4 Failure

👤 Harold Barnes · 🕒 May 19, 2020

1 2 3 ... 8 Next ▶

May 19, 2020

🔗 #1

H

Harold Barnes
Junior Member

Joined: Jan 2, 2020
Posts: 28
Reaction score: 18
Location: Alabama
Ram Year: 2020
Engine: 6.7 diesel

Ok so I bought a new 2020 Ram 2500 in December 30, 2019. Got 7023 miles on it with a Cp4 failure. Guess I should have done better homework.

May 19, 2020

🔗 #2

✕



RedneckHippy
Senior Member


Joined: Jan 26, 2020
Posts: 308
Reaction score: 212
Location: Washington
Ram Year:
2019 Ram 3500
Tradesman
Engine:
6.4 Hemi w/ MDS

Harold Barnes said: 

Ok so I bought a new 2020 Ram 2500 in December 30, 2019. Got 7023 miles on it with a Cp4 failure. Guess I should have done better homework.

Holy balls, at least you got it out of the way now Instead of outside of warranty. But that is disconcerting.

May 19, 2020

 #3





Sandevino


Senior Member

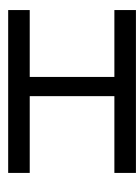
Joined: Apr 18, 2020
Posts: 1,105
Reaction score: 1,448
Location: North Texas
Ram Year: 2021
Engine: 3.0L Turbo Diesel

DOH... At least it's under warranty.

corneileous

May 19, 2020

 #4




Harold Barnes

Junior Member

Joined: Jan 2, 2020
Posts: 28
Reaction score: 18
Location: Alabama
Ram Year: 2020
Engine: 6.7 diesel

I am not even sure they are going to cover it. I know with the Ford and GMC lawsuits manufacturers tried to blame it on the fuel. Both Ford and GMC both changed brand of injector pumps to stop the failures. I know this makes metal but I'm wondering if the metal makes it into the engine.

May 19, 2020

 #5





corneileous

Senior Member

Joined: Sep 6, 2016

Posts: 6,009

Reaction score: 3,403

Location:

Podunkyville, OK

Ram Year:

2018 Ram 1500 Limited

4X4

Engine: Hemi 5.7

Shoulda done better homework?? No amount of "homework" will tell you whether somethin's gonna happen or not. Just be glad it happened under warranty.

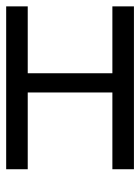
Sent from my iPhone using Tapatalk

eddie046, LI Guy and crash68

May 19, 2020

#6





Harold Barnes

Junior Member

Joined: Jan 2, 2020
Posts: 28
Reaction score: 18
Location: Alabama
Ram Year: 2020
Engine: 6.7 diesel

corneileous said: ⤴

Shoulda done better homework?? No amount of "homework" will tell you whether somethin's gonna happen or not. Just be glad it happened under warranty.

Sent from my iPhone using Tapatalk

I guess I meant I might not gone with Ram if I would have know of their use of the Infamous CP4. I needed a HD diesel truck for my fifth wheel. I fell in love with the Ram. I wish they had not used the CP4.

BigLazer4u

May 19, 2020

🔗 #7



chri5k

Senior Member

Supporting Member

Joined: May 24, 2019
Posts: 1,405
Reaction score: 1,877
Location: USA
Ram Year: 2016
Engine: Diesel

If they give you a hard time, these guys are working a class action suit on the CP4 for breach of warranty.

<https://www.forthethepeople.com/class-action-lawyers/cp4-pump-failure-lawsuit/>

PS. The failures seem to be lubrication related. the pump relies on the fuel for lubrication. Might want to think about using something like Diesel Kleen to increase the lubricity of the fuel once you get the pump replaced. Not a guarantee against future failures but it does improve the fuel lubricity.

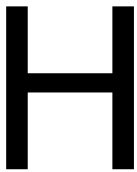
Last edited: May 19, 2020

BigLazer4u and Scotts26

May 19, 2020

🔗 #8





Harold Barnes

Junior Member

Joined: Jan 2, 2020
Posts: 28
Reaction score: 18
Location: Alabama
Ram Year: 2020
Engine: 6.7 diesel

chri5k said:

If they give you a hard time, these guys are working a class action suit on the CP4 for breach of warranty.

<https://www.forthethepeople.com/class-action-lawyers/cp4-pump-failure-lawsuit/>

Thanks I found them yesterday. I hope it doesn't come to that.

May 19, 2020

#9



tjfdesmo

Senior Member

Joined: Apr 15, 2014
Posts: 1,644
Reaction score: 2,608
Location: AZ

I thought Ford was still using the CP4? I have talked to pump guys, and the Denso system that GM went to is not stellar, either. Did you drain the water separator? Did your WIF light ever come on? Did it happen soon after filling/adding fuel?

Are you a TDR member, also?



May 19, 2020

#10



Harold Barnes

Junior Member

Joined: Jan 2, 2020
Posts: 28
Reaction score: 18
Location: Alabama
Ram Year: 2020
Engine: 6.7 diesel

tjfdesmo said:

I thought Ford was still using the CP4? I have talked to pump guys, and the Denso system that GM went to is not stellar, either. Did you drain the water separator? Did your WIF light ever come on? Did it happen soon after filling/adding fuel?

Are you a TDR member, also?

No lights or warnings. Just the screaming of the pump and a ruff idle. I was on the way to work. I had just driven about 10miles at 70mph. I always stop at a store before work to get some things and let the truck idle for a few to cool the turbo. When I stopped (this truck is so quiet inside) I thought I heard squeaking. That's when it shut off for good. Ram took fuel samples all were good. I never let the fuel go much below half a tank. Fuel is \$1.55. I was about 200 miles into this tank of fuel. No water in the fuel. My understanding is that the pump cavitates with air in it causing this issue. I had been using my exhaust brake hauling my fifth wheel the day before and do use it from time to time. I had thinking that could cause air and cavitation. Cummins is footing the bill not Chrysler. I am not a member TDR. Is that another forum?

1 2 3 ... 8 Next ▶

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